



## IMPORTANT NOTICE

### End of Life Product Line Discontinuance

October 23, 2019

As part of E.J. Ward, Inc.'s EOL notification program, this notice serves as a formal communication of Ward's intent to perform a "Manufacture Discontinue" of the VIT device:

#### **VIT part number VIT-SX-ER**

As of the EOL date, any new support contracts will only be issued on a case by case basis, and non-contract-based support will be provided at the hourly rates published in Ward's annual price book.

Emergency recovery and/or expedited upgrades will be offered in accordance with customer specific service plans or upgrade agreements negotiated prior to the EOL date.

Please contact your Ward sales person or our support team for additional information and options on migrating into our current generation of IOT products.

Regards,

A handwritten signature in black ink that reads "Robert E. Kettyle".

Robert E. Kettyle  
Chief Operating Officer

8620 N New Braunfels Ste 200N, San Antonio, Texas, 78217  
[rkettyle@ejward.com](mailto:rkettyle@ejward.com) | San Antonio Office 210.824.7383 | Mobile 713.806.3711