



IMPORTANT NOTICE

End of Life Manufacture Product Line Discontinue and Parts Availability Notice

June 1, 2022

As part of E.J. Ward Inc's "End of Life" (EOL) notification program, this notice serves as a formal communication of Ward's intent to perform a "Manufacture Discontinue" of the W4 Fuel Control Terminal "FCT" product line commencing June 1, 2022. All W4 Enterprise software not currently under a support agreement, fully assembled FCT hardware and parts will be included. The W4 remaining FCT parts inventory will be on current stock availability basis only.

As of the EOL date, any new/renewable support contracts will only be issued on a case-by-case basis only, and non-contract-based support will be provided at the hourly rate's published in the current E.J. Ward's annual price book.

Emergency recovery and/or expedited upgrades will be offered in accordance with customer specific service plans or upgrade agreements negotiated prior to 12/31/2022.

Please contact your Ward sales person or our support team for additional information and options on migrating into our current generation of cloud-based software and IOT hardware products.

Regards,

A handwritten signature in blue ink that reads "Robert E. Kettyle".

Robert E. Kettyle
Chief Operating Officer